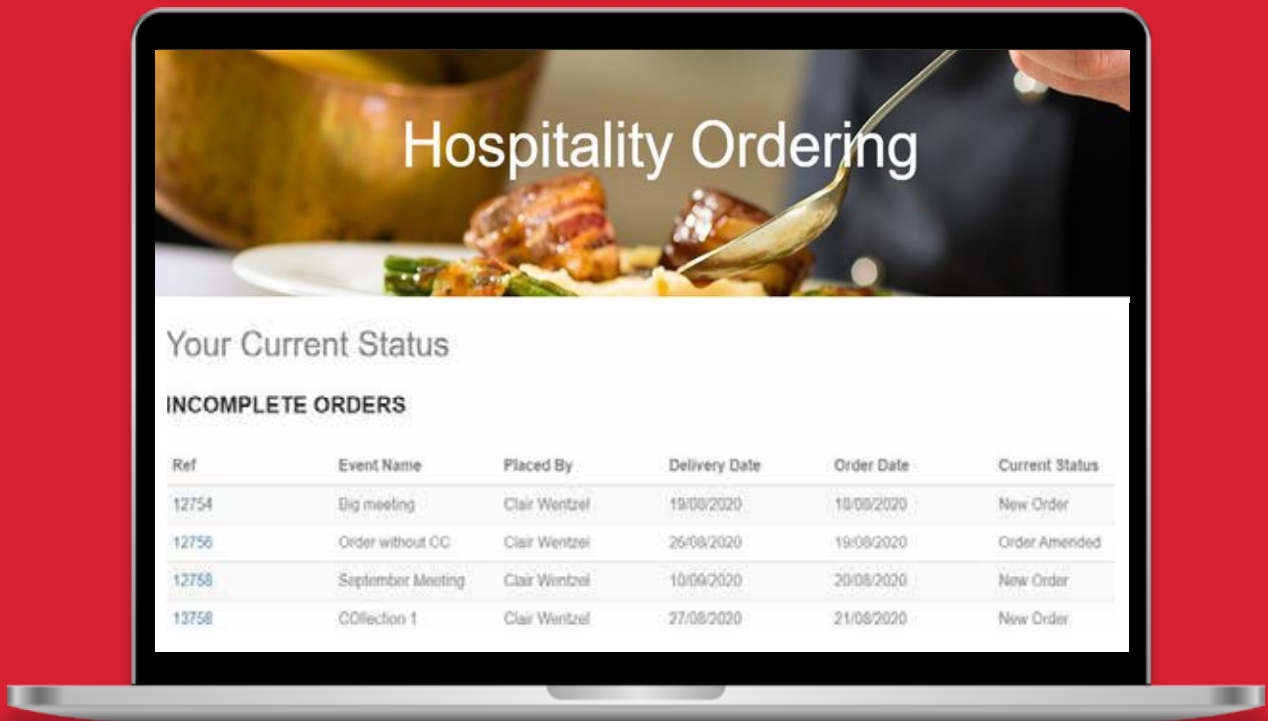


Hospitality Hub Features

ORDERS | ROOMS | MENUS | CRM | EVENTS | INVOICING



Tailored for Universities, Colleges, Hospitals,
Facilities Management and Contract Caterers



INDICATER[™]

Software tailored to your taste

Hospitality Hub

Are you looking for a more cost effective and flexible approach from your catering management software?

How can Hospitality Hub help you?

Designed around the 'Pay As You Go' principle, you select the key features that you would like activated:



MANAGE HOSPITALITY 24/7

Provide your customers with an intuitive and informative online system meaning menus can be browsed and orders placed (with your controls) at any time of day and night. Your customers can also book the room at the same time if required



KITCHEN PRODUCTION & REPORTING

Orders can be approved, assigned to a kitchen, viewed in reports and dispatched ready for delivery without a single email or spreadsheet



ALLERGENS & NUTRITION

With links to a live back office administration tool which has over 1500 supplier catalogues, plus the ability to add more, means you can always be certain that your menus conform to guidelines



PAYMENT & BILLING

Ensure everything ordered is captured by Cost Centre, invoiced, or paid for by credit / debit card

Dozens of features to streamline your operations

- Ordering with online controls
- Pay online / Client billing
- Kitchen production tools & management
- Menu selectors
- Allergen & nutritional displays
- Dish images & descriptions
- Catering options with prices
- Cut off times & delivery window management
- Approvals & budgets
- Click and collect or delivery options across multiple locations

Clients love our process 'nuggets'

“Having our cost codes linked to our budget holders has eliminated user error”

“The order rules set up tool provides amazing flexibility for order cut off times and menu availability”

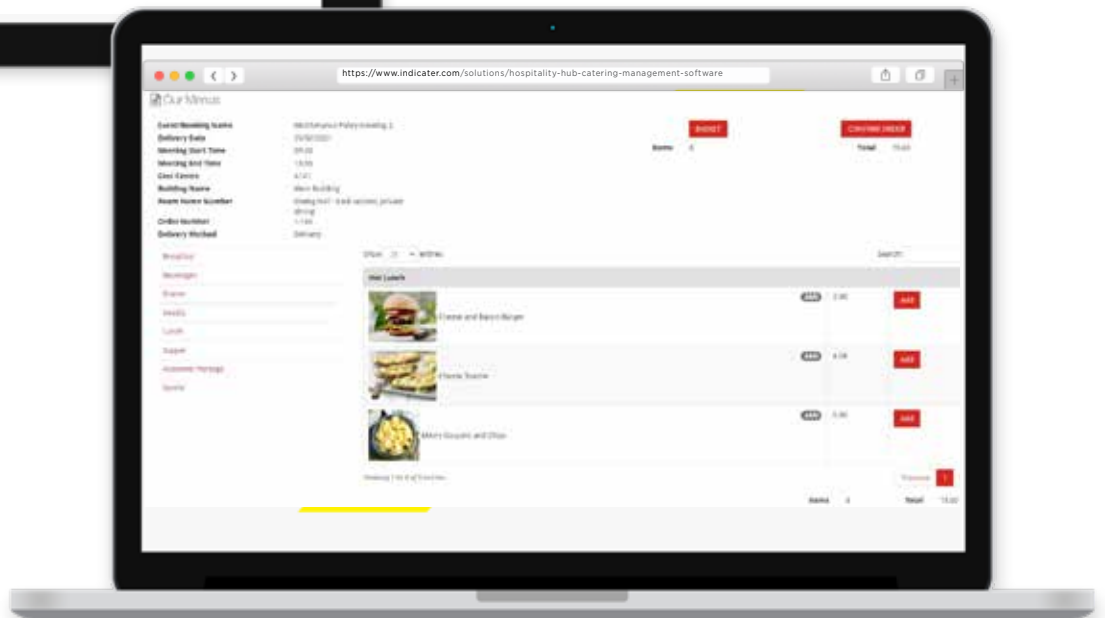
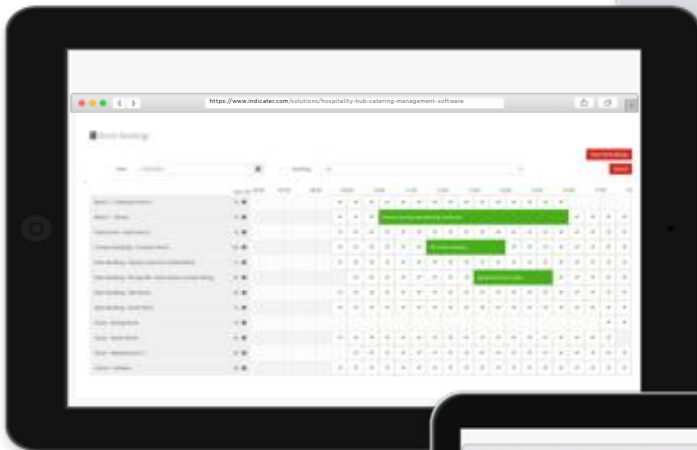
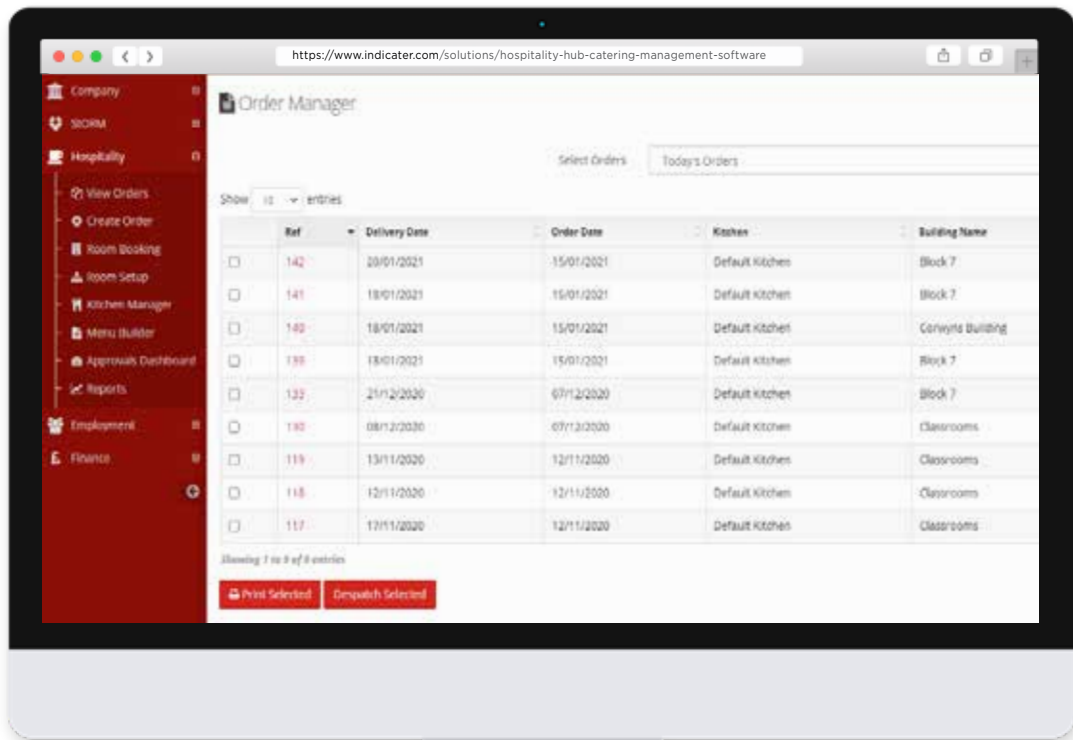
“The mapping of kitchen to buildings is a useful tool but even more so to have the override option”

“I love being able to select from a range of our template documents to add to the customers agreement transmission”

Hospitality Ordering & Room Booking

Customers/Staff Hospitality Ordering Tool
View, amend, copy, cancel 'my orders'
View menu dish picture in order tool
View allergens & nutrients in order tool
Order approval (multiple levels)
Menu categories linked to rooms
Minimum & Maximum Quantities (by session)
Order cut off times (by category & by session)
Select charge code (from client list)
Addition: Enter free text charge code
Email order confirmation
View 'my orders' dashboard (incomplete/current/past)
Administrator 'View All Orders' Dashboard
Administrator/client order approval dashboard
Search current and past orders
Kitchen Manager Dashboard
Auto assign kitchen by building
Alternative change or assign kitchen in dashboard
Sort orders by kitchen
Kitchen user amend customer orders
Dispatch and print individual orders or in bulk
Print dispatch/delivery notes
View kitchen production report
Dispatch report
Room Booking Dashboard Calendar
Book available room, set start & end time, meeting name, numbers, comments
Book room before hospitality
Alternative: user selects building & room from drop down
Room occupancy report
Hospitality & Room Set Up Tools
Create dishes, define categories & sub categories, set dual selling price
Add ingredients to dishes (with automatic allergens & nutrients)
Upload dish pictures
Print dish/recipe cards and dish labels with allergens, nutrients, ingredients etc.
Multiple Kitchens
Archive a dish (temporary or permanent)
Room set up tools including buildings, rooms, room capacities, room hire rates
Set multiple delivery slots & maximum orders per slot/per session
Recharging, Invoicing & Customer Payment
3rd party invoicing process with request to finance for invoice
3rd party invoicing process with auto invoice creation
Budget Holders & Cost Code integration with client system
Customer credit card payment on basket check out
Credit card provider dashboard access for reports & credits
Third Party Invoice Report
Sales, recharging & sales mix reports
Data export to accounting application
Access
Online access via browsers
Single Sign On access (SSO)

Hospitality Ordering & Room Booking Examples

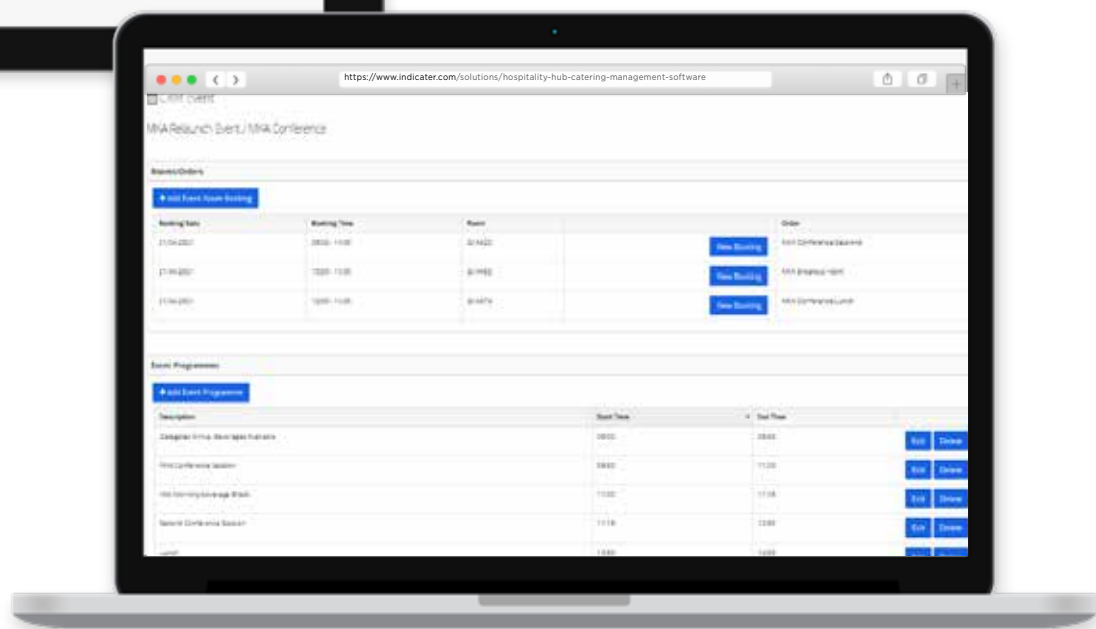
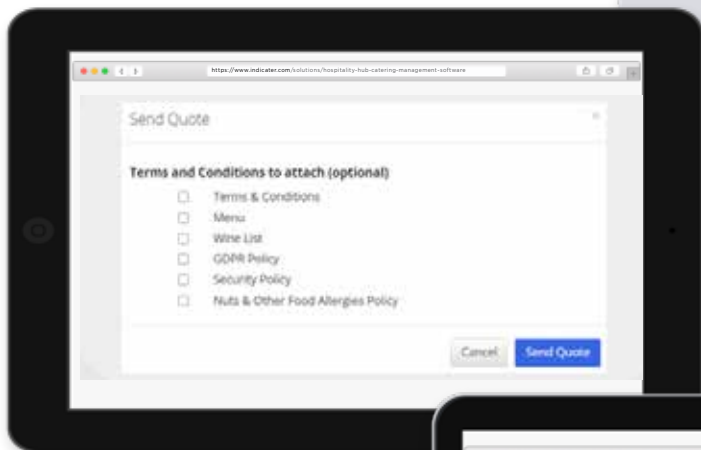
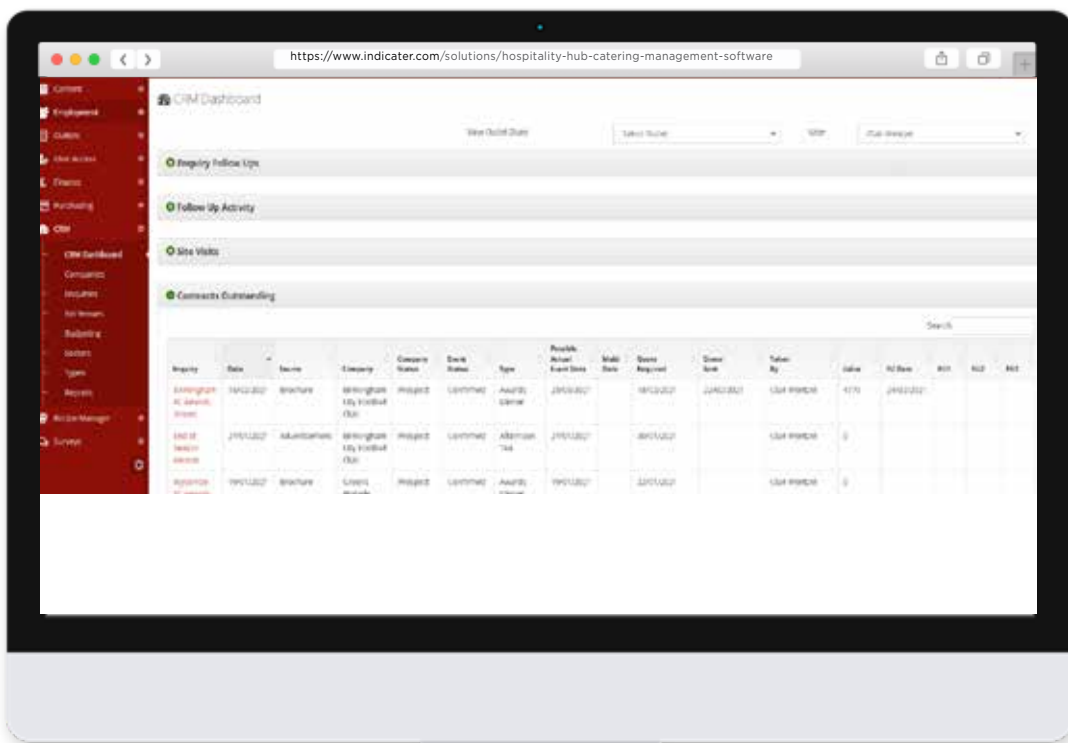


CRM & Event Manager (Administrator mode)

Seamlessly integrated with Hospitality Ordering & Room Booking

Customer CRM Database
Create, edit and archive companies
Link customer record to credit sales invoicing tool
Link a company to a designated outlet
Assign a company to a parent company (if applicable)
Define a caterer to a customer (optional)
Assign a sector to a company
Assign a Business Type to a company
Sales log of customer contact/activity
Assign a customers to a Type
Assign a customer to a sales person
Assign a Prospect Status to a company
Add multiple contacts to a company
Upload documents to a company
Record marketing and PR activity for a company
Search the CRM database
Event Enquiries
Event Enquiry creator linked to a company contact
Define an enquiry as Director or Internal or via an Agency
Select a preferred company venue and alternative venues
Select a preferred event date (or multiple dates)
Set initial minimum and maximum event numbers and times
Record forecast event values
Select how the customer was recommended to you
Event Enquiry sortable Dashboard
Record customer Site Visits with outcome KPI's
Event Creator
Create multiple events per enquiry
Add multiple room bookings per event (using Hospitality Room Booking)
Add multiple menu items (using Hospitality Ordering)
Add Event Notes with multiple sections
Event Summary dashboard view
Event Quote creator & email to customer with choice of T&C's, menu etc.
Event Deposit Invoice creator
Event Agreement creator & email to customer with choice of T&C's, menu etc.
Event Proforma creator & email to customer and internally
Event Invoice Creator and email to customer (net of deposit)
Invoice Statement generator
Event status dashboard view
CRM & Event Set Up tools
Create customer types
Create agency names
Create External Venues
Create Business Types, Sectors, Enquiry Types. Referral Types
Create Notes sections and Document elements
CRM & Event Reports
Enquiries, Activities, Status & KPI reports
Site Visits; upcoming, outcomes, conversions report
Enquiry Source review report
Forecast and confirmed summary report
Venue information report

Event Management Examples



New Indicator Label /POS Creator

