



Hospitality has never been easier!

Giving you ultimate control of hospitality services, Hospitality Hub provides a **complete online system** for managing each step of the hospitality service process remotely 24/7, and it's suitable for single or multiple locations.

Using the Hospitality Hub your customers can **seamlessly** order their hospitality requirements, from booking an event or meeting room, choosing menu options, to placing and paying for their orders.

With a full back office management system, updating your menu offerings with special promotions & seasonal changes and keeping track of orders is **simple**. Orders can be approved, assigned to a kitchen, viewed in reports, and then dispatched ready for delivery.

Hospitality Hub Features

Menu Creation / Ordering Features	Default
Create & maintain menus, including dish images & descriptions, prices, availability*	✓
Visibility of allergen and nutritional values alongside menu suitability (vegetarian / vegan etc)	✓
Menu tariff	✓
Allocate menus to specific rooms / kitchen	✓
Specify menu cut off & delivery times and restrict by menu option	✓
Kitchen / admins can add & amend orders past cut off time	✓
Apply min / max order quantity by menu item	✓
Fields to capture dietary and allergen requirements (can be made mandatory)	✓
Order approval or reject with reasons	✓
Customer option to repeat orders	✓
Customer view of current & historical order status	✓
Easy and intuitive basket build and review	✓
Customer single sign on integration	Option
Payment by card, invoice, or charged to cost centre / budget code(s)	✓
Approval and budget controls	Option
Free text notes section	✓
Minimum order value	✓
Orders can be placed with multiple delivery times	✓
Assign orders to room booking	✓
Automated kitchen production & delivery schedules	✓
Order confirmation email to customer	✓

Room Booking Features	Default
Create buildings, meeting rooms with description / features for customer view	✓
Specify min / max occupancy numbers	✓
Set room opening / closing time, build in cleaning intervals	✓
Room availability status and book by calendar	✓
Option to repeat booking by day, week, or month	✓
Option to book with or without hospitality	✓
Room booking confirmation email is sent to customer	✓
Assign hospitality order to booked meeting room	✓

Supporting Sales Activity Features	Default
Create and manage event spaces	✓
Set room occupancy, type and size	✓
Create and manage menu options	✓
Dashboard displaying enquiries, activities, site visits, outstanding contracts, deposits & client account approvals	✓
Create client records	✓
Event diary with multi date option	✓
Create enquiries from within client record	✓
Generate and send quotes & contracts by email from within client record	✓
Generate and send deposit invoices by email from within client record (requires access to finance module)	Option
Integration to back office accounting package	Option

All Features are underpinned by a dynamic reporting suite powered by data storage and transparency via the system.

*Link to recipe manager module if required

Want to know more? Then contact us:

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